Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2008-ASL-010	Jason Earle Lindquist APX Alarm Security Solutions, Inc. 5132 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-8(a)(1), 12 NCAC 11 .0123(a)(1and 2) - Failing to register employees within 20 days of employment Failure to list a description of the sale(s) and or services on the consumer contract. Failure to list the company's alarm licensing number and the Board's address and telephone number on the consumer contract.	No violation of 74D-Case be dismissed.	Accepted
2008-ASL-016	Jason Earle Lindquist APX Alarm Security Solutions, Inc. 5132 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-8(a)(1), 12 NCAC 11 .0123(a)(1 and 2) - Failing to properly register employees. Failure to list a description of the sale(s) and/or services on the consumer contract. Failure to list the company's alarm licensing number and the Board's address and telephone number on the consumer contract. Failing to provide written notification to the consumer ten days prior to changes in the company's monitoring, response, service and the effective date, name, address and telephone number of the new provider.	Accept the withdrawl of the complaint.	Accepted

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2008-ASL-017	Pamela S. Bellner Security Associates International, Inc. 2101 S Arlington Heights Road Ste 150 Arlington Heights, IL 60005-0000	Violation of 12 NCAC 11 .0123(c) - Failing to provide written notification to the consumer 10 days prior to changes in the company's monitoring, response, service and the effective date, name, address and telephone number of the new provider.	No violation of 74D-Case be dismissed.	Accepted
2008-ASL-023	Dirk Stephen Samples NC Sound of Charlotte, Inc. 404 Winecoff School Rd Concord, NC 28027-0000	Violation of 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	Issue a cease and desist letter to Mr. Dirk S. Samples and NC Sound of Charlotte, Inc for engaging in the alarm systems business without being properly licensed.	Accepted
2008-ASL-024	Patrick Allen Webb Audio Affects 4617 Twin Spires Dr Knightdale, NC 27545-0000	Violation of G.S. 74D-2(a) - Holding oneself out as engaging in the alarm systems business without being properly licensed.	Issue a cease and desist letter to Mr. Patrick A. Webb and Audio Affects for engaging in the alarm systems business without being properly licensed. Also, refer this matter to the Screening Committee should Mr. Webb apply for a license in the future.	Accepted

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2008-ASL-025	Travis Hardwood ProAlarm, LLC 859 S Yellowstone Ste 202 Rexburg, ID 83440-0000	Violation of 74D-2(a), 74D-8(a)(1) - Engaging in the alarm systems business without being properly Iciensed. Failing to properly register employees within 20 days of employment.	Issue a cease and desist letter to Mr. Travis Hardwood and ProAlarm, LLC for engaging in the alarm systems business without being properly licensed.	Accepted
2008-ASL-026	Jason Earle Lindquist APX Alarm Security Solutions, Inc. 5132 N 300 W Provo, UT 84604-0000	Alleged violation of G.S. 74D	No violation of 74D-Case be dismissed.	Accepted
2008-ASL-027	Richard Scott Briscoe Security Networks, LLC 7504 E Independence Blvd Ste 100 Charlotte, NC 28212-0000	Violation of 12 NCAC 11 .0123 - Failing to provide written notification 10 days prior to changes in the company's monitoring, response, service and the effective date, name, address and telephone number of the new provider.	Accept the withdrawl of the complaint.	Accepted

Case			Grievance Committee	
Number	Complaint Against	Allegation(s)	Recommendation	Board Action
2008-ASL-028	Jason Earle Lindquist APX Alarm Security Solutions, Inc. 5132 N 300 W Provo, UT 84604-0000	Violation of 12 NCAC 11 .0123 - Failing to provide written notification 10 days prior to changes in the company's monitoring, response and service and the effective date, name, address and telephone number of the new provider.	No violation of 74D-Case be dismissed.	Accepted